

WRCPC Agenda

December 13, 2019

9:00 a.m. to 11:30 a.m. (8:30 a.m. Networking)

Kinbridge Community Association

200 Christopher Drive, Cambridge ON

Chair: Shayne Turner

Minutes: M.A. Allen

1. Welcome and Introductions – 2 min
2. Approval of Agenda
3. Declaration of Conflict of Interest
4. Approval of the November 8, 2019 Business Minutes – 5 min (attached)
 - 4.1 Business Arising
5. Approval of Smart Update (Consent Agenda) – 10 min (attached)
6. WRCPC Membership 2020 – 5 min (motion to reaffirm 2019 membership)
7. Approval WRCPC January 10, 2020 Meeting Cancellation – 5 min
8. Justice Dinner Review (presentation & discussion) Julie Thompson -20 min
9. Smart on Crime Evaluation Overview (presentation & questions) David Siladi – 20 min
10. Sector Updates: Neighbourhoods - 50 min
 - a. Kinbridge Community Association – Joe-Anne McComb - 10 min
 - b. Alison Neighbourhood Association – Courtney Didier – 10 min
 - c. Sunnydale Neighbourhood Better Beginnings Waterloo Evaluation (questions and discussion) – Geoff Nelson & Jeremy Horne – 20 min (15 min presentation and 5 min discussion)

11. KPMG Service Review - 10 min
12. Community Safety and Wellbeing Plan Advisory Committee – 30 min
13. Other Business
14. Adjournment

WRPCPC Minutes

November 8, 2019

9:00 a.m. to 11:30 a.m.

Ken Seiling Waterloo Region Museum

10 Huron Rd., Kitchener, ON

Classroom A

Chair: Cathy Harrington

Minutes: Mary Anna Allen

Present: Andrew Jackson, Barry McClinchey, Carmen Abel, Cathy Harrington, Chris Cowie, Courtney Didier, David Jaeger, Doug McKlusky, Hsiu - Li Wang, James Bond, Janice Ouellette, Joe-Ann McComb, Jonathan English, Kathy Payette, Kelly Anthony, Laurie Strome, Lu Roberts, Mark Pancer, Richard Eibach, Rosslyn Bentley, Sarah Shafiq, Shirley Hilton, Tom Galloway, Trisha Robinson, Patricia Moore, Nikki Smith, Irene O'Toole

Regrets: Angela Vanderheyden, Arran Rowles, Barry Cull, Bill Wilson, Bryan Larkin and Mark Crowell, Jenn Hutton, John Shewchuk, Karen Spencer, Kathryn McGarry, Peter Ringrose, Sharon Ward-Zeller, Shayne Turner

Staff: Alejandra Amezquita Gutierrez, David Siladi, Julie Thompson, Mary Anna Allen, Michael Parkinson

1. Welcome:

Cathy Harrington welcomed WRCPC members and staff and introductions were made.

2. Approval of Agenda:

Moved by Doug McKlusky

Seconded by Kathy Payette

Carried

3. Approval of October 18, 2019 Minutes:

Moved by Mark Pancer

Seconded by Patricia Moore

A sentence structure error was noted and the corrected set of Minutes will be uploaded to the Members' Corner and website.

Carried as amended.

4. Business arising:

None

5. Justice Dinner Update: Julie Thompson

The 2019 Justice Dinner is being held on November 14, 2016 at Lot42 from 5:30 p.m. to 9:00 p.m. Registration is now closed. Approximately 265 people have registered. Forty tickets to date have been sponsored.

Kitchener Waterloo Community Foundation provided funding for the development of a community mural. Approximately, 27 community groups participated in the creation of the mural. Funding was also made available for the creation of the "Every Voice Matters" video. Both the mural and the video will be showcased at the Dinner.

The Council members previewed the draft "Every Voice Matters" video.

Julie Thompson will send out the Justice Dinner task list to Council members that might be interested in volunteering in areas where there is still a need.

Name tags and Friends of Crime Prevention buttons will be available at the registration table for those Council members that are attending the Dinner. In addition, Julie Thompson encouraged Council members to connect with guests at the Dinner to talk about the work of WRCP and about their sectors.

6. Upstream Approaches Whiteboard Film Preview:

Council previewed the whiteboard video created as part of the WRCP Narrative History Project that is being developed in partnership with Conestoga College.

The Narrative History Project is a story of the main themes of Council over the last 20 plus years. The project complements the Centre for Community Research, Learning and Action (CCRLA) Smart on Crime 2015-2018 evaluation work and will also help inform the next stage of Council's work.

The film showcases the key elements of the WRCP work and its three stages: 1) The Stewardship (the tradition of the local community) 2) The Catalyst Model and 3) The push towards the upstream approaches.

In addition, a community friendly draft report has been developed by Conestoga College team and is currently being reviewed by staff and will be released when the review has been completed.

The film will be shown at the Justice Dinner.

There will be a follow-up to the Smart on Crime 2015 - 2018 evaluation work at the WRCP meeting in December 2019.

7. Key Updates and Discussion:

The Council allocated a portion of its agenda to updates and discussions related to a variety of activities by WRCP Committees and working groups, staff, sectors around the table, and the broader community.

a. WRCP Staff:

i. Michael Parkinson, Community Engagement Coordinator

The Youth Engagement Strategy (YES) working group is meeting following the WRCP meeting today to consider membership expansion.

Establishment of an Ontario Community of Practice is dedicated to specifically consider hybridized versions of the Iceland Model to advance crime prevention through social development in Ontario.

Once the Federal Cabinet is established in December, Community of Practice will draft a letter requesting the Federal Government dedicate funds towards upstream approaches that could enable variations on the Icelandic model. Michael will keep the WRCP updated as to when the timing is appropriate to ask for key stakeholders letters of support.

Michael is sitting on Community Wellness Advisory Committee, an advisory committee to Cambridge Council. In addition, staff are involved in the Public Health Opioid Response Plan, the Waterloo Region Integrated Drugs Strategy and numerous committees of Wellbeing Waterloo region, among others.

The film "Rat Park" will be shown at Kitchener Public Library in January 2020. Details to follow.

ii. Friends of Crime Prevention, Human Sex Trafficking, Domestic Violence and the Community Engagement Committee of Well-being Waterloo Region – Julie Thompson

Julie is in the process of reviewing the “Friends of Crime Prevention” onboarding process. There are approximately, 470 “Friends” and many others in the community that follow WRPCPC on Facebook. The hope is to continue the momentum and grow the network. There are currently discussions about creating a working group to facilitate the process. Julie will follow-up with Council members interested in being part of the working group.

Julie is also part of the anti-racism group, “Speak Up”. The group is holding an event on Thursday, March 26th at the Kitchener Public Library in the evening. Julie will follow-up with Council about the details.

Two working groups have been established as a result of promotion of the Human Sex Trafficking film “Chelsea’s Story”. One group is looking at exploring the idea of making “Chelsea’s Story” a professional tour across the region and beyond. The other group will be looking at developing awareness events for the week of February 21st, 2020 which is the National Human Sex Trafficking week.

The Violence Prevention Committee is in discussions with Domestic Violence Advisory Research Team (DART) to hold a forum. Julie will keep the Council updated as details unfold.

Julie is currently a part of the Communications Community Engagement working group of Well-being Waterloo Region.

iii. Narrative Project Video and Report to Release – David Siladi

In addition to Narrative Project video and finalizing the community report, staff are also looking at creating an on-line interactive historical narrative timeline for the WRPCPC website.

Currently, the main focus of work is finalizing the Smart on Crime 2015 - 2018 Evaluation deliverables. Five Knowledge Briefs are in the process of being finalized. A presentation of the Smart on Crime Evaluation findings will be provided to the Community Services

Committee on December 3, 2019 courtesy of Manuel Riemer, Centre for Community Research, Learning and Action (CCRLA) and staff support, David Siladi. The report will be attached to the December 13, 2019 Smart Update (Consent Agenda).

David is also involved with the Wellbeing Waterloo Region Measurement and Monitoring group. The group held a sense making session based on last year's Community Wellbeing Survey data on social isolation and how it relates to community well-being. Mark Pancer and Irene O'Toole were the WRCPC representatives participating in that session.

On an ongoing basis the Planning, Development and Legislative Services of the Region of Waterloo tracks how the development of the ION in the central corridor is effecting the community. One of the indicators that the department is tracking is the Perceptions of Safety. In the past, the WRCPC has depended on the University of Waterloo Survey for the Perceptions of Safety Survey and in turn provided that data to the Planning Department. Last year, WRCPC used the Well-being Waterloo Region Survey to extract that data. WRCPC will be doing a follow-up data collection for 2020 through the University of Waterloo Research Centre. The data for 2020 will be shared with the Planning Department.

b. Public Health Modernization - Hsiu-Li Wang, Associate Medical Officer of Health:

Currently, the Provincial government has taken a step back and slowed the process of modernizing Public Health. In April of last year, the Provincial government was looking at reducing the budget by \$220 million through restructuring, yearly reductions in budgets and through merging into a new health entity by April 1, 2020.

In August 2019, the government announced that it would be best to slow the process by holding municipal consultations in the fall and appointing a special advisor, Jim Hein. The Ontario government will be launching combined consultations with a broad representation of stakeholders. It is not only about Public Health transformation but also Paramedics Services and system changes because the municipalities fund both.

Public Health Ontario has been significantly affected by budgetary cutbacks at the provincial level. Michael indicated that Public Health Ontario has been a collaborator with WRCPC over many years.

As of January 1, 2020 the Provincial Government is shifting the funding ratio for Public Health programs. The municipalities will now pay 30 percent as opposed to the current 25 percent. The Province has promised to limit the impact of the increase by capping the increase to municipalities by 10 percent. Any other Provincial decisions and determinations will be made after municipal consultations.

Consumption Treatment Services

The launch of the Consumption Treatment Services (CTS) at the interim CTS site (under renovations to include wraparound services) has been positive so far. Overall, there has been a warm welcome from the community. The number of client visits have started to climb. No concerns have been expressed by WRPS and there have been no calls for service. The site has reversed 5 overdoses.

Courtney Didier acknowledged Public Health and all the consultations, work and support by all partners involved with the successful launching of the CTS including the WRCPC, WRPS, Regional Council and the City of Kitchener.

As part of the initial conception of the Integrated Drugs Strategy developed by WRCPC, harm reduction one of the key pillars that was much less accepted at the time.

Shirley Hilton shared some information stats about the CTS site since it launched on October 15, 2019 until October 31, 2019. The site has been used 93 times by 60 individuals. The site's hours of operation are from 9:00 a.m. to 9:00 p.m. and the busiest time of the day is between 1:00 p.m. to 6:00 p.m. Some have shared that the site could extend its hours.

One of the advisory groups meets every two weeks to discuss questions and concerns to strategize on how to mitigate any concerns. Region of Waterloo security has been asked to be receptive to the clients by acknowledging them by name etc. It was also suggested by the group to provide clients with more education as to why the site is open to alleviate any fears or misconceptions the clients might have. There is a sense of ownership by the clients who would like to see the site be successful. Shirley is also part of a Community Advisory Committee with representatives from the neighbourhood as well as other stakeholders. The launch has been successful mainly because of the collaboration between key stakeholders and preplanning.

Hsiu-Li Wang attributed much of the success factor to the support of the Waterloo Regional Police. Hsiu-Li has received multiple comments from

other communities about how fortunate the region is to have such a progressive Police Service.

Public Health will continue to provide updates Regional Council and the community.

c. Ontario Health Teams - Cathy Harrington, WRCPC Older Adults Sector Representative and Rosslyn Bentley, WRCPC Rural Sector Representative:

Since the Ontario Health Teams announcement from the Provincial Government many of the timelines and information has changed for the communities preparing for the changes.

The concept of the Ontario Health teams was presented to the WRCPC at its meeting on May 10, 2019 by Cathy Harrington and Rosslyn Bentley. The provincial government's plan was to take the current health entities (LHINs) within the Province of Ontario and to roll them into one mega structure called Ontario Health.

Since then, Ontario Health has been created, an interim CAO Susan Fitzpatrick from the Central Toronto Local Integrated Health Network (LIHN) has been hired and a Board is in place. With the creation of Ontario Health, all the boards have ceased to operate in all the entities.

Since the Ontario Health announcement, there has been no other information from the Province about creating 5 district offices.

After the provincial announcement there were many cutbacks across the LIHN. Although locally, all staff functions of the WLIHN are still in place with the exception of some empty positions. The local WLIHN continues to work with the health services under a 3-year agreement but with the uncertainty of the future, staff may look at pursuing other career paths.

In the original concept of Ontario Health, the plan was to create 30 to 50 Ontario Health Teams across the province. An Ontario Health Team would be responsible for a population of 300,000 people but there has been some rethinking about ratio because not all areas have the same population density. With this concept, health service providers will come together to figure out how to address care in their areas.

Within Waterloo – Wellington, there are 4 planning areas. There is Wellington County, Guelph, Cambridge and North Dumfries, KW and 3 Townships (KW4). We have continued to move forward with the concept of Ontario Health within those 4 planning areas. Three of the 4 submitted a self assessment: 1) Cambridge and North Dumfries under the leadership

of Lang's; 2) KW 4 under the leadership of Centre for Family Medicine and 3) Guelph and Area under the leadership of the family health teams. The Province received 150 applications and 72 moved forward.

Cambridge and North Dumfries and Guelph Area were selected with a Full Proposal Development. In KW4 a self assessment was submitted with the intention of not being part of the first phase because there are many complexities to work through. A session was held inviting over 400 from the health community to help with the development of a mission and vision statement. More outreach will continue.

The focus in KW4 the focus will be about socially vulnerable of the elderly, and two lenses, the rural and the urban context and a focus on mental health and addictions.

The whole community is rooted in collaboration and there is hope that although the areas have been divided there may be some opportunities to work together.

The purpose of the Ontario Health Teams is to centre the care partners around the patient. There is more of a focus to improving the pathways of health care. Locally, the community has better understanding among the various partners, and the social determinants of health is being built into the plans.

As the work continues, some key messages may develop. One key message would be that children and mental health and addictions is under resourced. The system needs to shift and invest early.

James Bond will provide Kathy Payette with some school mental health resources.

d. Advisory Group on Research and Evaluation - Mark Pancer, WRCPC Research Sector:

The Advisory Group on Research and Evaluation (AGORE) standing committee charged with looking through research literature and innovative programs with good evidence basis and communicate that to Council and to the wider community. More recently, there has been a focus on knowledge infusion and sharing that information to the wider community. For the last couple of years, there has been a focus on youth and the Iceland Model project. Members of AGORE prepared education pieces for the newspaper to promote the Iceland Project presentation that was held last year by Alfgeir Kristiansen. The Iceland Model has been handed off to the Youth Engagement Strategy (YES). Meetings were held in January

and June of 2019 to focus on the Well-being Waterloo Region Survey conducted under the offices of the Canadian index of Wellbeing at University of Waterloo. The survey was widely distributed and has a range of indicators a variety of aspects of community wellbeing. AGORE has been working on identifying indicators in the survey that are most relevant to upstream types of issues. AGORE has also suggested ways in which the data can be analysed. In addition, AGORE took a critical look at the survey methods and paid special attention to marginalized communities. The Committee also separated the data on youth, what that might say about wellbeing and what could be done to advance youth engagement.

The Committee is looking at a membership review and broadening the membership pending developments with Wellbeing Waterloo Region.

David Siladi added that before the data from the Canadian Index of Well-being can be released, data sharing agreements will need to be sorted out.

Perceptions of Safety data was submitted to the Region of Waterloo Planning, Development and Legislative Services and is part of its Report to the Planning Works Committee. The data information is available in the Planning, Development and Legislative Services Report online under agenda number 120 and page number 27 of 73 - [3.2.8 Crime and Safety: Perceptions of Safety](#) . Please note that the data source used for 2011 and 2017 is from the **Waterloo Region Area Survey** and the data source for 2018 is from the **Community Well-being Survey**. A direct comparison can not be made because of the way the data was collected. In the next few months, staff with the Waterloo Region Crime Prevention Council will be conducting another survey through the **Waterloo Region Area Survey**. Using the data from 2017 and comparing it with 2020 will help to triangulate the data. Staff will also be looking at how to connect the data from the Community Well-being Survey done in 2018 with the previous surveys and how going forward that is going to look.

When looking at perceptions of safety in the downtown in both the 2017 and 2018 there is a big link between being present and how safe you feel safe in the downtown. Please who frequent the downtown more often tend to express fairly high levels of safety and those that do not frequent the core tend to express low levels of safety.

Staff will be developing a report in 2020.

e. Porch Chats - Sarah Shafiq, WRCPC Community at Large:

The Friends of Crime Prevention have been holding “Porch Chats” in the summer every year for the past 3 years. The planning team for 2019 includes WRCPC member Sarah Shafiq, Kimberley Lopez and Jordana Cox from the University of Waterloo and staff support, Jessica Stroebel.

The following 3 Porch Chats were held in 2019:

Be a Superhero: Change the Story of Crime Prevention Scavenger Hunt Porch Chat

The Porch Chat was held at the Central Kitchener Public Library on Saturday, June 15, 2019. Both the Library and the drama students from the University of Waterloo Department Recreation and Leisure Studies provided support.

The Porch Chat included a theatre performance scenario and where youth were asked to go through the library on a scavenger hunt to find their superpowers: Empathy, Compassion, Kindness and Connection. The youth then brought the superpowers back and changed the scenario.

Making Space: Building Community with Intention and Courage

Making Space Porch Chat was held on July 24, 2019. The Porch Chat was about a dialogue about supporting and communicating with our neighbours across the ideological spectrum. Three representatives, Fazia Mazhar (Coalition of Muslim Women), Shana MacDonald (University of Waterloo) and Sara Escobar (St. John’s Kitchen) led the dialogue with guests.

Imprints of Travel - The mark we make and the gifts we take: a human book club

Imprints of Travel was held on August 21, 2019. The group discussed the challenges to travel to broaden perspectives and to ask questions about identity, ethics and belonging. Janet Bauman shared some stories from her overseas travels.

Sara Shafiq asked Council members to contribute topics for 2020. There is a desire to hold a youth focused Porch Chat.

It was suggested using more venues around the region to host the Porch Chats in a sustained effort to extend reach.

Rosslyn Bentley asked the staff and working group consider holding a Porch Chat in a rural setting.

The working group and staff would like to develop a tool for others to use in their own communities.

f. Breaking the Silence Committee - Richard Eibach, WRPCPC LGBTQ2+ Sector:

The Breaking the Silence Committee is a Sub Committee of the Rainbow Community Council. The sub committee focuses on raising awareness on experiences victimization and inclusion and safety for the LGBTQ community in Waterloo Region. The membership includes the WRPCPC, representatives from the City of Waterloo, Spectrum, and the House of Friendship.

Breaking the Silence is a great example of the catalyst function that the WRPCPC developed and operationalized. The Committee was formed based on the work of the WRPCPC to raise awareness of crime trends which led to community bylaws and the WRPCPC localized that information and provoke quantitative research that partners at Wilfrid Laurier University did through the Outlook Study.

The Outlook Study is an unique study of the local community because of it size and breath of information collected about the experience of the LGBTQ in the community. One of the objectives of the Breaking the Silence group is to draft reports to summarize information into digestible portions. The Breaking the Silence group are helping the researchers at Laurier to develop the Newcomer and Trans reports and host events. The Breaking the Silence group hosted events in Kitchener, Waterloo and Cambridge that brought the Outlook researchers to the community to present their findings, answer questions, have discussions and receive feedback. The feedback informed a successful grant proposal via Social Sciences and Humanities Research Council (SSHRC). This is an example how communication of information leads to further questions and can generate resources for further inquiry. The WRPCPC is a partner in the SSHRC grant.

More recently the Breaking the Silence group has been expanding to connect with members of the community that have not participated in the Outlook Study. The Breaking the Silence group was encouraged to attend the Grand Valley Institution for Women (GVI) PRIDE event in June 2019 by Julie Thompson. Julie has worked for many years with the incarcerated population. The groups were very appreciative of the GVI's willingness to help engage with the community.

Breaking the Silence Committee is also planning on reaching out to the faith community. In the Outlook Study the faith community is one of the areas where people have reported feeling some strains in acceptance and inclusion.

8. Waterloo Region Youth Engagement Strategy (YES) – Michael Parkinson PPT

The Youth Engagement Strategy working group volunteers include Janice Ouellette, Joe-Ann McComb, Kathy Payette, Mark Pancer, Jonathan English and Heather Melo from the City of Cambridge. Following the WRCPC meeting the YES group will meet to discuss the expansion of the membership.

Michael provided a PPT presentation and distributed a survey for Council members. The YES group will review the survey results.

9. Other Business:

ONElife Event:

Nikki Smith invited WRCPC members to an event at Grand Valley Institution for Women. Prison Fellowship Canada has been approved to run the “ONElife” experiential game at GVI on November 21, 2019. Teams will comprise of GVI Staff, Community members and inmates.

Through “ONElife”, a number of barriers and preconceived ideas are broken-down as guests discover the real reasons why repeat offenders get caught and stuck in the revolving cycle. It is a day for guests to voice their thoughtful input to help toward creative and restorative solutions.

Please contact Nikki Smith if you wish to attend.

Strip Search Panel Dialogue Event:

A dialogue event about strip searching in prisons, organized by Jessica Hutchison, will be held on Thursday, November 21st 2019 from 5:00 p.m. to 7:00 p.m. at the Faculty of Social Work, WLU. Senator Kim Pate, former Executive Director of Elizabeth Fry Society has also been invited to speak. WRCPC is providing some support.

10. Adjournment:

Moved by Joe-Ann McComb

Seconded by Doug McKlusky

Carried at 11:29 a.m.

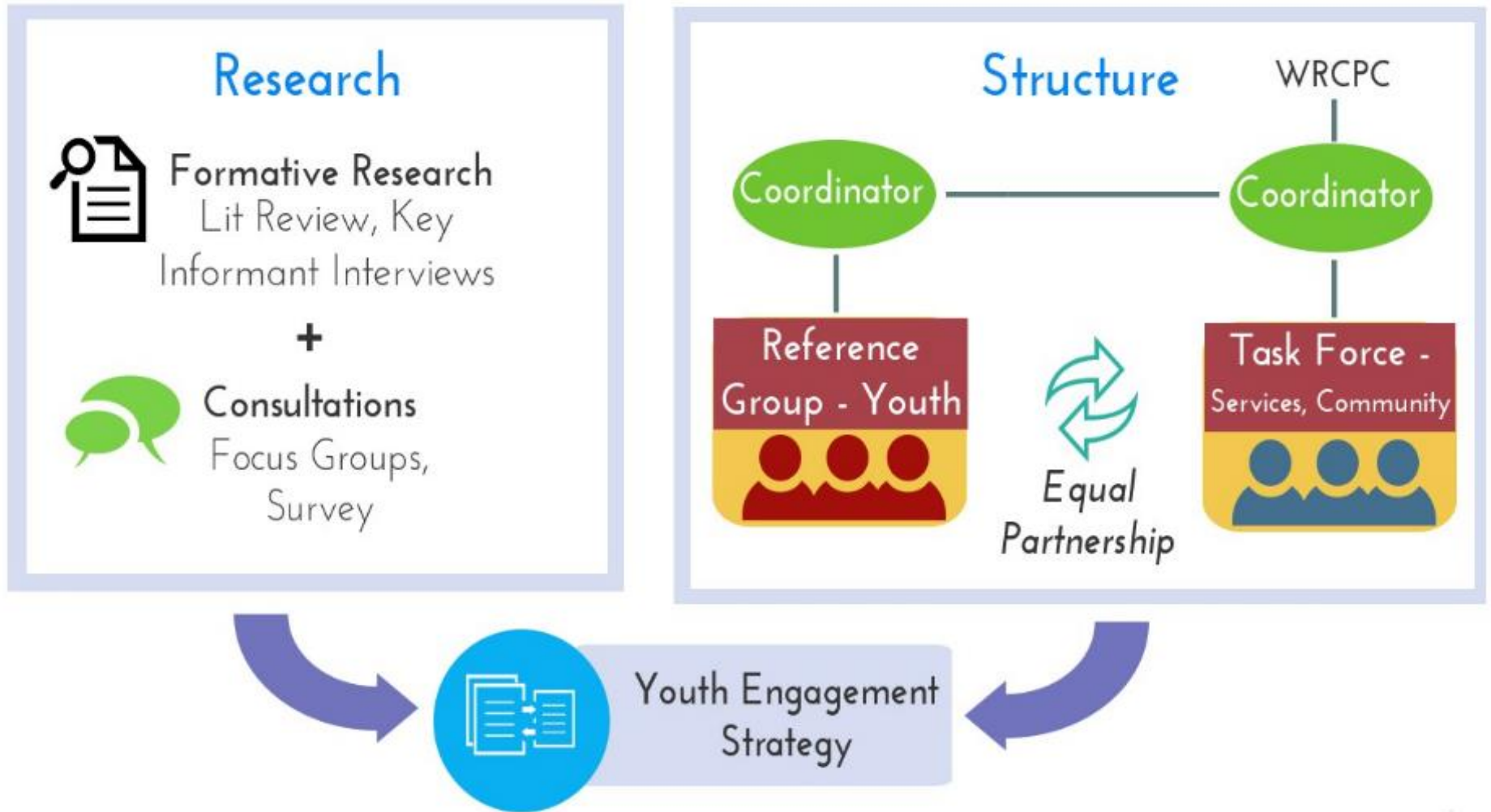
WR YES! Mission:

Create a Youth Engagement Strategy with recommendations addressing barriers to equity for youth in Waterloo region including youth farthest from opportunity

WR YES!

- **Strategy Recommendations via Task Force + Youth Reference Group**
- Upstream Scoping Review

Process



Youth Reference Group(s)

- Co-designing and co-leading the WR YES
- Instigate, implement and/or support population-level improvements
- Provide participants with tangible personal and professional benefits, new skills and expanded opportunities
- A platform for youth at distance to opportunities to address issues of equity

WR YES! Task Force Considerations:

- **Not** duplicating WRCPC
- **Not** duplicating other tables
- Structural Determinants of Equity

WR YES! Membership Considerations:

- the **sector** the person represents
- the **population** the person represents
- the **geographic area** the person represents
- the **skills** they possess:
 - subject matter skills
 - strategic planning skills
 - ability to secure/shift resources and/or policy

Your Mission Today



- Discuss the merits of membership considerations, other considerations
- Brief report back to WRCPC
- Complete and submit the survey

Smart Update (Consent Agenda)

For the Meeting of WRPCPC on December 13, 2019

The Consent Agenda is published on a bi-monthly basis. **Please review this report before meetings.** Any Council member has the right to “pull” an item from the Consent Agenda and add it to the regular agenda for discussion, comment, or clarification. Approved consent agendas are published on the Council’s [website](#) along with approved minutes. Consent Agendas are selective, not comprehensive. Whenever possible, Consent Agenda items reflect the key approaches of the Smart on Crime 2015-2018 plan designed to accomplish three overarching Council directions.

- Youth: Unleashing the Potential of ALL Youth
- Neighbourhoods: Building Local Capacity for Change
- Smart on Crime: Advancing the Momentum

Through four strategic approaches:

Expand Reach through Understanding and Engagement

The WRPCPC together with the Kitchener Public Library Main Branch and area partners will host a **film + forum event on 28 January at 6:30pm**. *Rat Park* (trailer is linked [here](#)) is the film – a nod to Canadian psychologist Bruce Alexander’s work on prevention and belonging in the context of substance use and addiction – and we are delighted to have the director and producer join us for a robust discussion of upstream drug policy. Registration will open in January.

The Justice Dinner

“Imagine a Community Where Every Voice Matters” This year’s dinner marked 41 years of Justice Dinners beginning as Law Days in 1978, and then hosted by the Crime Prevention Council since 1997. This year’s theme was imagining a community where every voice matters. We creatively brought many voices to this event in celebration of our region’s unique diversity.

The voices of three choirs joined with those who contributed their voices to the Every Voice Matters Regional Mural and the Every Voice Matters Film, which joined with the voices of our 271 guests + choir parents and caregivers. Together there were over 600 voices represented at this dinner.

271 people attended the event, 47 of them had their tickets sponsored. There were 95 choir voices and many parents and caregivers welcomed to watch the event. 150-200 people contributed their voice to the Mural and 10 to the Film. \$21,000 was leveraged from the

community in sponsorship, in-kind and volunteer hours on top of many other volunteer contributions not in this calculation. The event also served to premiere the whiteboard video that was created as part of WRPCPC's narrative history project.

Special Thanks is due to Doug McKlusky for being on the planning committee and going above and beyond.

Every Voice Matters Film



This film was a project of the justice dinner, created by Memory Tree and supported by the Kitchener Waterloo Community Foundation. Shot in two- ½ day shoots in Cambridge, Kitchener and Waterloo inviting voices from around the region to have their say on belonging and inclusion. Some of the voices from the film joined us at the dinner. We plan to publically release this film in January. https://youtu.be/WG8_dU2i33g.

We invited youth, children, and seniors, someone who was homeless to name a few. Also- due to the length of the film, we couldn't include all voices of even those who we interviewed without cutting off some of the powerful things that others had to say. Our budget significantly limited our shooting mobility and voice coordination.

Special thanks are due to Liz Vitek who helped coordinate the film participants.

Every Voice Matter Mural: The Mural was unveiled at the Justice Dinner. It was then displayed at the KW Community Foundation Chair's Reception at the Hacienda. January 6-20th, the Mural will be displayed at the Kitchener City Hall. It then travels to the WRDSB where it will reside until March Break. We have an inquiry in from Cambridge. If you would like to display the Mural (which can be moved in an SUV) contact [Julie Thompson](#). The plaque below will accompany the mural on its journey as will a visitor's book which will gather more voices from those in the community who view it.



Regional Mural: **Every Voice Matters**



We gathered **150-200 diverse voices** representing a wide range of experiences, opportunities and challenges. We asked participants to think about community and belonging in the Region of Waterloo.



Imagine a community where every voice is heard and where every voice matters.

In an endeavour to creatively include as many voices as possible, Artshine and The Waterloo Region Crime Prevention Council hatched a plan to build a mural that would be made up of voices gathered from around the region.

This project was supported by Kitchener Waterloo Community Foundation.

Presented in partnership with:



What keeps voices quiet? Some of the things we encountered when we invited people to participate in the following Every Voice Matters activities:

- Stigma and shame
- Fear of saying the wrong thing
- Fear of public spaces
- Lack of trust
- Lack of transportation
- Expense of interpreting services
- Availability and coordination interpreting services: i.e. we wanted to have an American Sign interpreter for the event. The cost was minimum \$300- requiring 2 interpreters. We booked and found there was no availability the day of the event.
- Lack of time
- Timing
- Incarceration
- Not being thought of
- Not being asked
- Stretched resources
- Misunderstanding
- Physical barriers
- Financial barriers
- Family responsibilities

This is just the tip of the iceberg when it comes to access and having voice be heard. It helped us appreciate how hard it is for some members of our community to be included and served as a reminder that others of us enjoy access to most things without much thought.

Base Change in Good Evidence and Innovation

- WRCP staff prepared a report for the Region of Waterloo Community Services Committee (CSC) summarizing the process and results of the evaluation of the 2015-2018 Smart on Crime Community Plan (please see attached). Along with Dr. Manuel Riemer (one of the lead evaluators from the Centre for Community Research, Learning and Action at Wilfrid Laurier University), WRCP staff presented the main evaluation findings at the CSC meeting on Dec. 3, 2019. The presentation generated questions about adequacy of WRCP funding to support area municipalities via the hybridized Icelandic model/Youth Engagement Strategy and WRCP's ability to mitigate the health and safety impacts of the opioid-related poisoning crisis. A councillor highlighted the significant economic benefits of WRCP's work. In response to a question about WRCP's role in developing the Community Safety and Wellbeing Plan, it was suggested that WRCP is well positioned to go beyond the 'risk factor' requirements in the Act given WRCP's history and the added benefits of an upstream approach that acknowledges the role of the structural determinants of health and wellbeing. Overall the presentation appeared to be well received by elected officials.
- WRCP's Advisory Group on Research and Evaluation (AGORE) held a meeting in early December. The meeting was focused on reviewing 2018 community wellbeing survey data related to the experience of social isolation among youth and individuals with low income. The group discussed implications of the findings with respect to prevention and potential actions, including ways of reaching individuals who are currently not engaged and making places in the community more welcoming. A couple of AGORE members are planning on carrying out further analysis of the survey data over the next few months. The process for sharing the survey data with interested AGORE members is currently being finalized.
- The Canadian Municipal Network on Crime Prevention (CMNCP) has asked WRCP staff to prepare and deliver a webinar for CMNCP members on the topic of Upstream approaches. The webinar will help to share with representatives from communities across the country some of the knowledge WRCP has developed over the last 2-3 years. The webinar is scheduled for December 18, 2019.
- WRCP has purchased a page in and submitted questions for the 2020 Waterloo Region Matters Survey (previously known as Waterloo Region Area Survey), administered by the Survey Research Centre at University of Waterloo. In part, this survey will serve as a follow-up to the 2017 results regarding perceptions of safety in

the downtown area. Data from the 2020 and 2017 surveys will also be compared to similar data from the 2018 Waterloo Region Community Wellbeing Survey, which included questions on safety perceptions in the downtown area but used alternate wording and format. The survey will be implemented in February and March of 2020, with results expected to be released in April or May.

Lead Side by Side - Leverage Dynamic Partnerships

- WRPCPC will again work with the Waterloo Region District School Board to support the youth Voice's forums. Approximately 100 youth perceived to be at distance to opportunities from all Waterloo region high schools will take part in the 2nd annual forums in February and April.

Advocate for Equity and Belonging. Reduce Marginalization and Discrimination

- A request to support two of the WR YES's foundational aspects – the Youth Reference Group (3-year funding request) and the Icelandic Scoping Review (1-year funding request) – was submitted as part of local efforts to mitigate and/or prevent the impact of cannabis legalization.

WRPCPC in the News

- [Gun violence in Waterloo Region](#): "Where we are falling short is there is so much demand on the downstream end, demand for jailing people, for more enforcement that we never really get to the upstream approaches that we know prevent crime and victimization," says Michael Parkinson, WRPCPC, CTV news, Nov 26, 2019

In Other News

- The WWR – WRPCPC Design Team continues to meet and is expected to begin the development of operational models early in the new year. Staff of WRPCPC continue to support WWR through the Design Team, the Systems Change Champion Table, the Communications and Engagement Working Group and the Wellbeing Waterloo Region Measurement & Monitoring Working Group. Members of WRPCPC are also involved in several WWR committees.
- The **Community Safety and Well Being Plan** (CSWB) is to be submitted to the province by the end of 2020. Work will begin early in the new year following ratification of the CSWB Advisory Committee by Regional Council.
- WRPCPC continues to offer limited support the Region's Opioid Response Plan and the Cambridge Wellness Advisory Committee and decline other requests for assistance on drug-related issues.

- The **Federation of Canadian Municipalities** released [Building Better Lives Together: The First 100 Days](#). The FCM is encouraging wide dissemination to elected officials and others. Among the recommendations to the Federal government:

Support crime prevention through social development, ensuring municipalities have the tools to invest in social foundations of our communities including shelter, libraries, health facilities, parks, recreation facilities, and support for cultural development.

FCM is ‘the voice of Canadian municipalities’. The WRCPC has supported FCM efforts to advance crime prevention, solutions to drug-related issues and more.

- The **Office of the Auditor General of Ontario** released expanded annual reports. Summaries are provided [here](#) and several may be of interest, including reports on Correctional Services and Court Operations, Addictions and Overdose Deaths etc.
- **Waterloo Region Police Services** have received \$8.5 million of a \$195 million package from the [province](#) to expand its Community Oriented Response and Enforcement Teams by setting up a new team under its Gang Intelligence and Enforcement Initiative to strengthen community safety in the Waterloo Region by ramping up the fight against gun and gang violence.

Community Corner

Last of the **DART (Domestic Assault Review Team) 2019-2020 Lunch and Learn series:**

Supporting LGBTQ+ Survivors:

Wednesday, January 22 2020 - 12:00pm to 1:30pm

700 Heritage Drive, Kitchener ON

Presented by Sexual Assault Support Centre of Waterloo Region

Register today online at: tiny.cc/dartworkshops.

Respectfully submitted,

Michael Parkinson, Acting Executive Director

December 11, 2019

Region of Waterloo

Crime Prevention Council

To: Chair Elizabeth Clarke and Members of the Community Services Committee

Date: December 3, 2019 **File Code:** C06-60

Subject: **CPC Smart on Crime 2015-2018 Community Plan: Evaluation Overview**

Recommendation:

For Information

Summary:

An external evaluation of the Waterloo Region Crime Prevention Council's Smart on Crime Community Plan (2015-2018) demonstrates that the efforts of Council and staff provide high value across multiple systems and sectors at local, provincial and national levels in preventing and/or reducing victimization and fear of crime. Findings and recommendations provided by the evaluators illuminate steps for increasing the collective impact of WRPC's efforts.

Report:

Between September 2016 and April 2019, a team at the Centre for Community Research, Learning and Action (CCRLA) at Wilfrid Laurier University conducted an evaluation of the Waterloo Region Crime Prevention Council's (WRPC) [2015-2018 Smart on Crime Community Plan](#). The goal of the evaluation was to assess the implementation of this plan and its impact on advancing crime prevention through social development in Waterloo Region and beyond. A key aspect of the evaluation considered WRPC's role and its value. Furthermore, the evaluation identified opportunities to optimize WRPC's role and provide insights for its future directions.

Crime prevention is a complex issue subject to a wide variety of interacting and dynamic variables across the public, private and plural sectors. Rather than focusing on attribution (or causal) analysis, the emphasis of the evaluation was on examining WRPC's contribution to community safety and wellbeing. While attribution analysis tries to establish a direct causal link between program activities and outcomes, contribution analysis serves to show how activities influence change.

The first phase of the evaluation focused on outlining WRPC's theory of change as
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well as its goals, objectives and key functions. The second phase consisted of two parts: 1) a survey with systems stakeholders, community members, and WRPCPC members and staff, followed by 2) a qualitative study using the Most Significant Change Technique i.e. collection of stories of change in the community. Detailed findings are outlined in five knowledge briefs, which are available through the WRPCPC office.

WRPCPC's focus on upstream approaches was a major theme that emerged from Council discussions, in the efforts of the different working groups associated with WRPCPC, and in the work and communications of WRPCPC staff. The focus on upstream approaches refers to addressing problems at their source and taking a long-term and broad (ecosystem) perspective regarding issues related to community safety and wellbeing.

The evaluation determined that WRPCPC fulfills three key functions: backbone support, knowledge exchange and community engagement. Overall, WRPCPC primarily serves as a backbone organization – convening and facilitating a collaborative body of representatives from diverse sectors to align their efforts towards the common vision of being 'smart on crime'. Knowledge exchange and community engagement support the backbone function by providing relevant evidence and connections that increase stakeholders' capacity for transformative change. The evaluation revealed a number of activities and approaches under each of the key functions including advocacy and policy development (e.g. Good Samaritan Drug Overdose Act), reciprocal production and sharing of knowledge (e.g. development of knowledge on upstream approaches), and reaching and involving people where they are at (e.g. connecting with people who are incarcerated at the Grand Valley Institute).

Among stakeholders, WRPCPC was seen as a catalyst providing a leadership role in convening partnerships and incubating new initiatives addressing community safety and wellbeing. The evaluation identified the catalyst model and this unique approach as the core of WRPCPC's work. This approach addresses structural deficiencies through the simultaneous engagement of grassroots community (e.g. neighbourhoods and citizens) and systems (e.g. organizational and government leadership) to bridge the gap between them. WRPCPC's ability to bring diverse stakeholders together – including people typically excluded from planning processes - to engage in collaborative efforts is seen as a high value, critical role due in part to WRPCPC's high level of trust and strong relationships.

The evaluation highlighted the importance of WRPCPC's unique position in the community, namely: the arms-length relationship with the Regional Municipality of Waterloo, not being responsible for – or administrated by - a single sector, and being relatively independent of the influence of external funders. These aspects of WRPCPC's structure are considered important for two reasons: 1) they facilitate the development of a shared vision among diverse sectors, system decision-makers and the broader

community and 2) they provide a safe space to have the honest conversations necessary for solving complex issues.

The survey findings provided a number of notable insights regarding WRPC's role in the community, including the following:

- Almost all (96%) of the Council respondents and 87% of the community respondents perceived that WRPC addresses issues relevant to the local community
- Eighty-nine per cent of the Council respondents agreed that knowledge shared through WRPC contributes to systems being more responsive to community needs, preferences and priorities
- Ninety-two per cent of the Council respondents expressed that, in its planning and decision-making, WRPC takes into consideration diverse perspectives represented in the community
- Eighty-five per cent of the Council respondents agreed that their engagement with WRPC has increased their involvement in collaborative work addressing crime prevention through community and social development; furthermore, 78% stated that because of WRPC they collaborate with individuals and organizations from sectors with which they typically do not engage
- Ninety-three per cent of the Council respondents and 83% of the community respondents felt that WRPC provides opportunities for interaction and sharing of knowledge among various stakeholders including community members, practitioners, decision-makers, etc.
- Ninety-three per cent of the Council respondents indicated they had made use of the knowledge shared through WRPC in their work, and almost all (96%) reported that the knowledge shared through WRPC has informed their views on crime prevention and community safety
- Seventy-seven per cent of the community respondents stated that WRPC helps to foster greater collaboration among community members and partners

Evaluation participants indicated that the impact of WRPC's contributions was evident across multiple levels.

- At the individual level, participants described changes in attitudes and perspectives, increased knowledge, awareness and engagement; feelings of inclusion and mattering; and reduced fear.
- Within the Council, participants reported high levels of trust and safety as well as a shift towards thinking about upstream solutions. The Council was also said to provide important conditions for finding collaborative solutions to complex social issues.
- At the community level, the Council and community members described stronger community connections, improved public awareness and understanding of key

issues, greater inclusion of marginalized communities, and overall increased community engagement.

- At the systems level, the findings reflected increased collaboration among different sectors, a greater number of connections between system decision-makers and the community, as well as a different approach to crime prevention, characterized by greater focus on upstream solutions and looking at prevention as social development.
- The work of WRCPC has had a significant ripple effect that extended its impact to the national (e.g. through WRCPC's involvement and leadership with the Canadian Municipal Network on Crime Prevention) and international level (e.g. UN-Habitat).

A key challenge identified by the evaluation was the overextension of WRCPC's capacity and resources. Only 36% of the Council survey respondents deemed that WRCPC had adequate resources to accomplish its goals. The balancing act of pursuing long-term upstream goals while responding to immediate needs and crises in the community exerted significant strain on WRCPC members and staff. This challenge was compounded by the fact that WRCPC relies on its stakeholders to champion the vision of WRCPC in the community; however, many of these individuals and organizations are experiencing an overextension of human resources in their own organizations and sectors.

The evaluation informed the following recommendations for WRCPC's future directions:

- Considering the complex and unique nature of WRCPC's work, it is important to continuously clarify the role and focus of WRCPC with all of the key stakeholders (e.g. Council members, decision-makers).
- Finding ways in an era of sustained austerity to further engage and support Council members in mobilizing their sectors would enhance the backbone function of WRCPC and leverage the capacity necessary for upstream work.
- A focus on upstream approaches should be at the core of WRCPC's work and function. Such focus would build on WRCPC's unique experience and expertise in facilitating upstream efforts as well as enable WRCPC to foster transformative change. When responding to needs and opportunities in the community, the ongoing dilemma for WRCPC is how to do so without interfering with the long-term focus on upstream approaches.
- Additional resources should be considered given the critical role staff play across all of the functions of WRCPC, including support for sector representatives and attempting to balance long-term upstream work with responding to emerging needs.

Overall, the evaluation provided important insights regarding the functioning of WRCPC as well as its role and contributions in the community. The findings will help to not only

guide WRCP's future directions but also inform the work and approach of similar collaborative initiatives in other municipalities across the country.

Corporate Strategic Plan:

This report relates to strategic objective 4.5 (Enhance community safety and crime prevention) in the Healthy, Safe and Inclusive Communities focus area in the 2015-2018 Strategic Plan.

Financial Implications:

Nil

Other Department Consultations/Concurrence:

Nil

Attachments

None

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